



## Manager IT Infrastructure

**Catapult Resources West** is seeking a Manager IT Infrastructure. This is an excellent role for the IT leader who has superior organizational management, coaching, and leadership skills. It is a high visibility role with a respected organization offering exceptional benefits. A wonderful opportunity for an accomplished manager to join a highly collaborative team environment.

### Position Description:

- Manage a team of 25 in IT infrastructure through ~4 direct reports
- Reporting to the CIO, will represent IT functions to the leadership team
- Manage vendor relationships, negotiate service and equipment contracts
- Drive project delivery of complex IT initiatives spanning systems administration, virtualization, database and applications
- Supervise leads supporting IT infrastructure and windows; business services; security and desktop support.
- Select, train, mentor, and motivate staff towards excellence
- Continually improve team as technical professionals, communicators, and collaborators.
- This includes both performance management and fiscal (budgetary) management of the group.
- Optimize the performance and availability of network and end-user infrastructures
- Lead in performance monitoring, capacity planning, and trend analysis and recommend improved methodologies.
- Work with stakeholders and project teams to create, track and execute project plans to schedule
- Develop on-going and collaborative relationships across all team members and stakeholders.
- Proactively identify potential issues and risks and minimize exposure
- Provide coaching and informal and formal performance feedback to direct reports
- Mentor and guide less experienced leaders and IT team members
- Provide guidance to subordinates regarding goals and objectives
- Assist in the preparation of the budget and forecasts
- Lead and participate in defining, implementing, and supporting best practices

### Experience Profile:

- BS (or higher) in Computer Science or other directly related and 12+ years of overall experience
- 5+ years successful team and I.T. organization management
- Experience building and leading IT infrastructure teams to provide world-class services
- 5+ years leading in design and support of enterprise-level technology infrastructures including virtual computing
- Success in hiring, leading, coaching, mentoring, and training a professional IT operations team.

- Experience utilizing best practices and standard processes (such as ITIL) for managing IT operations.
- Experience with several IT technologies and platforms - database, application & web servers, and storage appliances, networking
- Proven skills in managing a highly skilled team in network engineering and storage
- Able to effectively communicate across all departments from highly technical staff to executive level business stakeholders.
- Resolves and/or escalates issues in a timely fashion.
- Devoted to customers - people serving people, service orientation
- Ability to communicate difficult or sensitive information tactfully.
- Stable employment history of direct employment

**Helpful/Preferred:**

- MBA, MS Management, or a related subject
- Experience with Compellent, Dell storage solutions, enterprise cloud computing
- Experience managing the Oracle database administration function
- PeopleSoft applications
- Exposure to Cisco networks
- PMI certification
- Experience with Microsoft Office and Visio

Interested? For consideration, please send a confidential resume to [steve@cataresources.com](mailto:steve@cataresources.com)